

# Preventing Spam (Guidelines)

Due to the open nature of wikis, you may find your wiki being populated by spam content. This is junk content that contains links to other, non-related websites. Spam content is often an issue when wiki spaces allow anonymous content creation. There are two methods to control spam creation on your wiki space:

1. Most spam can be avoided by [adjusting the permissions](#) for your wiki space. Follow these helpful tips:
  - a. Do not allow anonymous content creation
  - b. Give Anonymous users "View Only" permission to enable viewing by any individual regardless of their logged in status (see [attached screenshot](#)).
  - c. Restrict editing to 'uiowa-users' for HawkID users or 'confluence-users' for HawkID and external users.
  - d. Most individuals only need 'View, Add Pages, and Add Comments' permissions.
2. Monitor content creation or edits by [subscribing to an email](#) update for your wiki space.
3. Delete spam pages as needed or if the wiki space is no longer needed, contact Wiki Support to have the space removed entirely.

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